

Quality Policy

Power Protect Pty Ltd provide installation and maintenance services to Uninterrupted Power Supplies, Generators, Power Factor Correction, Harmonic Filters and Lightning Protection. To assist in meeting legal and industry expectations we have developed and implemented Safety, Quality and Environmental Management Systems.

Our Quality Management System provides a risk based approach aligned with ISO 9001:2015 Quality Management Systems, client requirements and expectations. The system has been structured to identify and manage our external and internal risks, and the needs and expectations of our workers, our clients, the public and other interested parties.

The Executive Management Team have identified objectives for the business and allocated targets to reflect performance. Performance data is collected and reported to the Executive Management Team for action and comment. The direct involvement of Executive Management ensures a robust ongoing review of our performance to ensure continuing improvement and compliance awareness. We are committed to providing quality outcomes to meet or exceed client expectations and contract requirements.

Quality Objectives

1. Fully implemented Supplier and Contractor Procurement process with the aim of having every supplier and contractor compliant with our system and legal requirements;
2. Hazard Identification, Risk Assessment and Control applied to our activities that impact on quality outcomes with the aim of providing an excellent quality product for our clients and stakeholders;
3. All Inspections/Audits completed as per their schedules to verify the correct implementation and completion of Simpro management records and reporting, and ongoing client satisfaction;
4. Manufacturer's Data Records/Handover Packs delivered as per contract requirements verified by final inspection records and final payment being issued;
5. Defect obligations met with products being delivered to the client within an acceptable timeframe and to specifications;
6. All Non-Conformance Reports to be actioned and closed out within the specified timeframe;
7. Complaints to be recorded and actioned in a timely manner;
8. All equipment maintained as per manufacturer's requirements;
9. Communication and consultation forums to be completed as per system requirements to ensure opportunity is provided to interested parties to contribute to the management of risks;
10. Achieving and maintaining Certification to ISO9001:2015 Quality Management Systems; and
11. Review of the Management System every 12 months.

This policy is reviewed annually and any changes communicated to employees. This Quality Policy is authorised for use and publication by the authorising Managing Director, Jason Marriott.

Effective 17 June 2019



Jason Marriott
Managing Director